

Thank you for taking the time to complete the following questionnaire. Please circle, check, or fill in your responses. Return it in the enclosed self-addressed, stamped envelope.

What procedure(s) did you have performed during your most recent surgery?

revisions from previous surgery → Breast, Old Scar, lower body lift, fat injections to face & lips to flanks  
How would you rate your final result(s)? Excellent 10..... 9..... 8..... 7..... 6..... 5..... 4..... 3..... 2..... 1 Poor  
Although, I am in need of having implants lowered

Would you recommend our practice to your friends? Yes No Uncertain

What was the best part about your consult?

Why did you select Dr. Rodriguez and our office for your surgery?  
I appreciated Dr. Rodriguez's vision for the overall plan of my surgical needs. As a gastric bypass patient I

What else could we have done to help you prepare for your surgery? needed extensive work performed.  
Nothing

How was your experience with the anesthesiologist?  
loved the Asian older anesthesiologist → he put me to sleep immediately 😊 Younger guy did more stuff before putting me under

Please indicate your experience in the recovery room:

- Duration of recovery room time  too short  too long  adequate
- Temperature  too cold  too hot  adequate
- My pain management  not enough  adequate

Other, please explain:

Don't remember  
Although, my husband would have liked the recommendation to hire a nurse for home care.

Would you return to this office if you decide to have additional surgery?  Yes  No  Uncertain

Which of the following factors influenced you to choose Dr. Rodriguez? (check all that apply)

- Reputation of doctor
- Board certification, Training
- Technology used
- Procedures offered
- Internet web page
- Location of office
- Phone book ad
- News article/show
- Print ad in: \_\_\_\_\_
- Seminar appearance
- Hospital referral
- Physician referral
- Recommendation by friend or family
- Recommendation by salon staff
- Cost of surgery
- Financing options
- Friendly staff
- Other: \_\_\_\_\_

\* recommended by office staff @ Dr. Roe's office (bariatric surgeon)

Were your telephone calls to our office handled to your satisfaction?

Yes  No Comments:

Were you satisfied with the way your surgery was scheduled?

Yes  No Comments:

How well do you agree with the following statements? (If any item does not apply, leave blank)

The amount of time that I had to wait to get a consultation with Dr. Rodriguez was reasonable. .... Strongly Agree ..... Agree ..... Neutral ..... Disagree

I was satisfied with the information and surgical description provided by Dr. Rodriguez. .... Strongly Agree ..... Agree ..... Neutral ..... Disagree

The office staff was attentive to my needs. .... Strongly Agree ..... Agree ..... Neutral ..... Disagree

The OR staff was attentive to my needs ..... Strongly Agree ..... Agree ..... Neutral ..... Disagree

The written materials that I received prior to surgery satisfied my needs. .... Strongly Agree ..... Agree ..... Neutral ..... Disagree

Although, there is several spelling and grammar grammatical errors. I was satisfied with the way I was prepared for surgery. .... Strongly Agree ..... Agree ..... Neutral ..... Disagree

I was satisfied with the care that I received the morning of surgery. .... Strongly Agree ..... Agree ..... Neutral ..... Disagree

I was satisfied with my follow-up care. .... Strongly Agree ..... Agree ..... Neutral ..... Disagree

The fees for surgery were reasonable. .... Strongly Agree ..... Agree ..... Neutral ..... Disagree

Additional Comments:

Dr. R was the 4th Surgeon I visited. I had already booked and put a deposit on surgery w/ another office. From the moment I met Dr. R I knew he was the perfect surgeon for my needs. I loved his overall plan and vision of

Thank you for taking the time to complete this questionnaire. my end results.

May we share your confidential comments with prospective patients?  Yes  No

Would you like someone to call you regarding any of your responses?

Name (optional) \_\_\_\_\_

I have currently had 3 surgeries w/ Dr. R to address different areas of my body and have been immensely pleased with the results. I would highly recommend him to everyone for their surgical needs. Also, thanks - Vanessa Orumpit for her help w/ scheduling and opt